

## Student Guide Overview for Mathable Courses

### **Starting Your Course**

You will need the following to successfully complete a NetMath course:

- Self-motivation and self-discipline
- Regularly scheduled time to complete the coursework
- Internet access (We recommend using Mozilla Firefox)
- A working email account and access to the [Mathable](#) website

#### **NetMath Post-Enrollment Checklist:**

- I have received an introductory email from my mentor and responded to this email.
- I have successfully logged into Mathable and read the Welcome Page.
- I have accessed the Mentor Chat Room.
- I have found an eligible proctor for my exams. (<http://netmath.illinois.edu/proctors>)
- I have prepared a schedule for completing my assignments.

### **Your NetMath Mentor**

NetMath students are assigned a mentor who is an undergraduate or graduate student here at the University of Illinois. Weekly communication between you and your mentor is required and counts for part of your overall course grade. Both your mentor and other course mentors will grade and provide feedback on your Mathable assignments.

### **Mathable Assignment Grading**

The assignments for your course are the Try It and Literacy notebooks shown on the left side of your Mathable course page. Each assignment is scored out of 20 points, 10 points for correctness and 10 points for explanation. To receive full credit for an assignment, you must provide a fully written explanation for each problem explaining your solution process.

### **Mathable Support**

Mathable is an online learning system that occasionally encounters some glitches. If you reach a server error or have an issue with your account, please contact Mathable support.

### **Proctoring Exams**

Proctoring options for students who are on campus at the University of Illinois are at <http://netmath.illinois.edu/oncampus>. Proctor guidelines for off-campus students are at <http://netmath.illinois.edu/offcampus>.

### **Piazza Course Forum**

If you require quick assistance with your course, we recommend posting questions to the course forum on Piazza. Piazza is a Q&A web service that is a combination of a wiki and a forum.

## **Illuminate Chat Room**

For additional assistance, we also offer the Illuminate Chat Room. You may schedule one 30-minute chat session per week. If the scheduled times do not fit your schedule, you may also arrange a weekly chat session with your mentor.

## **Disability Services**

Any student who feels he/she may need academic or access accommodations based on the impact of a documented disability should contact us at NetMath Instruction.

## **Course Extension**

NetMath course extension guidelines are at <https://netmath.illinois.edu/extensionguidelines>. High school students are not eligible for course extensions.

## **Withdrawal and Refund Policy**

If you wish to withdraw from your NetMath course, you may do so at any time during the course. A NetMath course drop/withdrawal does not show up on your University transcript. To request to drop your course, go to <https://netmath.illinois.edu/WithdrawalsAndRefunds>.

## **NetMath Tuition**

Your NetMath tuition bill will be sent to your University of Illinois email account. You can check your student account by logging in at <https://apps.uillinois.edu/selfservice> and connecting to UI-Pay. If you are unable to access your payment information, contact the University Student Financial Services and Cashier Operations office at (217) 333-2180.

## **Final Course Grade**

Your final grade will be assigned after your final exam has been graded.. *After the final exam has been taken, no additional coursework may be submitted.* You may check your final course grade online by logging into your Enterprise account at <https://apps.uillinois.edu/selfservice>.

## **Transcript Information**

After completion of a course, your final grade will be recorded on your official University of Illinois transcript. For instructions, go to <http://www.registrar.illinois.edu/transcripts>.

## **Academic Integrity**

All NetMath students are subject to the University of Illinois student code article 1, part 401 detailed at [http://studentcode.illinois.edu/article1\\_part4\\_1-401.html](http://studentcode.illinois.edu/article1_part4_1-401.html).

### **Contact Us:**

Email: [netmath@illinois.edu](mailto:netmath@illinois.edu) Call: (217) 265 - 0439

Business hours: Mon - Fri 9am - 12pm, 1pm - 4pm CST